Variants, Vaccines, Vigilance: Rhetorical Construction of United Nations Post-COVID-19 Digital News

Kahrein A. Salvador

University of the Philippines Los Baños

ABSTRACT

The world's collective fight against COVID-19 has been critical to ensuring good health and wellbeing. Central to meeting this goal is successful vaccination programs, which have been scientifically proven to control the spread of the virus and prevent millions of deaths worldwide. However, cases of emergent variants along with waning vaccine effectiveness prompt continued public vigilance, thus necessitating consistent effective and persuasive science and health communication. Employing Aristotle's rhetoric, this qualitative study examines nine (9) post-COVID-19 news stories published digitally by the United Nations (UN). Through rhetorical analysis, it outlines how persuasive strategies *ethos* (credibility), *pathos* (emotional appeal), and *logos* (logic) are reflected in textual, visual, and digital constructions of news stories. Results indicate ethos is reflected through textual and visual referencing of science and figures of authority on COVID-19 research and prevention; pathos is evidenced by humanized language and imagery; and logos is manifested in evidence-based and action-stimulating discourse and photography. Digital and multimedia elements intended to emphasize authority, increase trust, and foster engagement likewise enhance persuasion. These efforts for scientific, inclusive digital storytelling prove consistent with the UN's 2030 agenda of securing sustainable development with persuasive communication and transformative action in Southeast Asia and beyond.

Keywords: COVID-19 vaccination, digital rhetoric, science and health communication, SDGs

INTRODUCTION

Since 2019, the public communication of scientific information on COVID-19 has contributed to the subsequent containment of this historic global outbreak. Successful vaccination programs, for instance, have been reported to prevent an estimated 14.4 million deaths worldwide in its first year of implementation alone (National Library of Medicine 2022). However, cases of emergent variants along with waning vaccine effectiveness prompt continued public vigilance (Centers for Disease Control and Prevention 2024). This scenario merits an investigation of strategies that ensure consistent and effective health communication, which, in this context, heavily draws on scientific knowledge. Dempster (2020, 1) describes science communication as a process that uses "suitable dialogue, expertise, activities and channels to generate one or more of the following outcomes: awareness, interest, understanding, opinions and enjoyment of science". While highly informative in nature, science communication, in part, involves persuasion. As Nielsen (2012, 7) writes, "(a)mong other things, scientific practice is, to varying degrees, aimed at persuasion." Mass media is described by Dempster (2020) as instrumental in making scientific information accessible both to general and targeted audiences, being agents of persuasive discourse. As such, focus should be given to the rhetorical construction of their production and messaging.

Covering information on variants, response initiatives, and emerging pandemic research, the UN's reportage of COVID-19 has been instrumental in ensuring public health and safety. This article investigates how the UN constructs post-pandemic digital news stories amidst threats of decreasing vaccine efficacy and a continuing call for sustainable development. It sheds light on how rhetorical choices concerning textual, visual, and digital elements effect persuasion. Investigating the persuasive capacity of the UN's newswriting proves valuable in informing its ongoing Asia regional and global health response and post-pandemic agenda for sustainability. Employing Aristotle's core modes of persuasion (*ethos, pathos, logos*), this qualitative study seeks to answer the question of how the UN's digital storytelling of post COVID-19 news constructs ideas concerning credibility, emotion, and logic. As such, this article examines the textual construction of UN's post COVID-19 digital news via formal elements of visuals and text, while also identifying the use of core rhetorical elements used in the UN's post COVID-19 digital news.

RHETORIC IN UN-BASED COVID-19 HEALTH COMMUNICATIONS

The United Nations (UN) has stressed universal health as integral to ending poverty and reducing global inequalities (United Nations Development Programme 2024). It recognizes good health and well-being as a fundamental human right, an indicator of progress, and a prime catalyst for sustainable development (UN 2018). Securing this goal has been doubly challenging since 2019 due to the COVID-19 pandemic, which has claimed over seven million lives worldwide (Worldometer 2024). In Southeast Asia, for instance, the UN and WHO's leadership in science and health communication spurred multi-level knowledge sharing, resource coordination, and policy implementation, which helped define regional and national response. Singapore, for instance, in part through its participation in multilateral initiatives by the UN through the World Health Organization (WHO), bolstered its COVID-19 response through prompt diagnosis, monitoring, and vaccination (Civil Service College Singapore 2021). Moreover, Salvador et al. (2024) write that WHO-

led post-pandemic initiatives amplified through digital resources, enable the establishment of "lasting infrastructure and systems" across Southeast Asia, which concern capacities to mitigate far-reaching impacts of the COVID-19 pandemic and potential public health crises.

As mentioned earlier, science communication is meant to inform but also to persuade. This intersection between rhetoric and science and health communication is not new (Taylor and Glowacki 2022). Tackling the pandemic has largely meant governments focusing on effective health communication, given that its cure and management hinges on scientific knowledge. How health communication is presented via news stories involves rhetoric, or the use of spoken, written, and visual language for persuasive purposes. As Nielsen (2012, 7) highlights, "studies of the rhetoric of science have placed persuasion in a much more central position when it comes to communication of scientific knowledge". Public health messages and policies, along with global response have been primarily shared, amplified, monitored, and evaluated through various forms of media reportage. Laughey (2007) identifies how various forms and genres of media structure messages following their set of rules, codes, and values that construct meaning.

Classical rhetoric invites focus on the construction and delivery of speech and text, but Eyman (2015) notes how contemporary rhetoric has come to include persuasion using images, video, and other media formats. Aristotle's core rhetorical modes of ethos (credibility), pathos (emotionality), and logos (logic) make it important to science and health communication in that they allow messages to offer reasoned argument and foster credibility, which shapes attitudes and action (West and Turner 2021). These persuasive appeals prove powerful, albeit reconfigured, within digital spaces due to the affordances of contemporary communication technologies. According to Aristotle, persuasion is driven by leveraging three rhetorical strategies—ethos, pathos, and logos (Griffin, Ledbetter, and Sparks 2023). Manifestations of these rhetorical strategies abound in media messages, specifically in news stories. Accordingly, ethos, or appeals to credibility, is established by referencing expertise (expert knowledge or figures of authority on a subject matter) and demonstrating good will and character (embodying honesty and integrity). Pathos, or appeals to emotion, is reflected by driving audiences to a specific frame of mind using vivid language and imagery that evoke feelings and influence behaviors and action. Logos, or appeals to reason, is demonstrated by offering proof-based arguments, typically in the form of facts, data, and logical storytelling. As such, these three elements are interrelated and equally important in persuasive communication.

SCIENCE AND HEALTH COMMUNICATION DURING THE COVID-19 PANDEMIC

Science and health communication has helped the world tackle the COVID-19 virus and navigate the post-pandemic landscape. While the same is true for Southeast Asia, the task has proven arduous given the region's diverse cultural and governmental contexts. Sakamoto (2023) identified the lack of global solidarity as the greatest failure of the COVID-19 pandemic response in Asia. This led to prioritization of national responses over international coordination attempts and inequitable vaccine distribution, which ultimately prolonged the pandemic. Research highlighted that science communication, specifically science writing in Asia, was challenging due to significant language and cultural barriers necessitating multiple approaches to literacy (Estella 2020). However, effective

communications were pivotal to delivering disease risk information and enhancing public trust in governmental efforts (Amul et al. 2022). In cases where publics perceived risk to human life, citizens resorted to news consumption for guidance on taking recommended action. Estella (2020) noted a significant and expected increase in news consumption and audience engagement during the COVID-19 pandemic. As people consulted with news media for information to protect themselves, it ultimately had an integral role in shaping public opinion and subsequently influencing policy action (Fox 2021). Considering this, news media became critical to public health and policy information in this setting (Mach et al. 2021).

Southeast Asian countries had varying degrees of public health preparedness. Even those with relatively advanced medical technologies and robust healthcare systems were vulnerable to the pandemic's disruptive effects (Sakamoto 2023). As such, the pandemic response of Southeast Asian countries was uneven despite how well resourced or limited the healthcare systems of each nation happened to be. Well known examples include that of Singapore, which generally maintained high political legitimacy and leveraged its strong digital infrastructure. Singapore's advanced digital infrastructures enabled frameworks for crisis communications described as culturally sensitive and extensively data and technologically driven (i.e., mobile apps for contact tracing and real-time updates). Similarly, Vietnam facilitated a proactive, centralized response that fostered public trust. Vietnam's prompt implementation of public awareness campaigns launched in both traditional and innovative formats helped counter misinformation and encouraged preventive behaviors. In contrast, the Philippines' national security approach entailed police and military involvement which was heavily criticized as inappropriate. Aside from launching health campaigns, the Philippines likewise implemented the *Bayanihan* law, which entailed weekly public reports from its President regarding the country's state of COVID-19 response.

Amul et al. (2022) also highlights Southeast Asian countries' geographical proximity with China also resulted in their immediate exposure to the grave impacts of COVID-19. Considering the previous examples, the region's pandemic response was disproportionate, and influenced by factors of leadership, public risk communications, health system preparedness, economic support, social protection, global health diplomacy, and technology divides (Amul et al. 2022). This scenario emphasizes the UN via the WHO as a symbol of solidarity offering guidance on COVID-19 prevention and management. Against this regional context, this research places emphasis on the UN's newswriting as an authoritative source of science and health information on COVID-19. Through rhetorical analysis, this study investigates the UN's post-pandemic communications concerning global public health, ensuing sustainability efforts, policy understanding, and transformative action. The analysis emphasizes how the UN offers multidisciplinary guidance on infectious-disease crisis management including insight into how public health and other sustainability-focused concerns were framed. Given that the UN's global initiatives and frameworks for scaffolding a regional response in Southeast Asia and beyond, an examination of the rhetoric in the UN's messaging was conducted considering sustainable development goals. The next section discusses the analytical approach in this study which identifies the key rhetorical elements investigated in the select digital texts featured.

METHODOLOGY

This qualitative, explanatory study examines the UN's rhetorical strategies in its post COVID-19 digital news. The researcher selected nine (9) post COVID-19 digital news stories published from August 2023 to January 2024 in the UN official website's news section, global perspectives stories. This duration marks the period following WHO's pronouncement in May 2023 that COVID-19 is no longer a global health emergency (United Nations 2023). Purposive sampling proved appropriate in this context, given that it concerns itself with the identification and selection of new stories that exemplify features aligned with the phenomenon of interest (Palinkas et al. 2016, 1). The nine stories analyzed centered on post-COVID-19 themes or bore some important connection with the topic. Using rhetorical analysis (Margolis and Pauwels 2011; Berger 2014), the textual, visual, and digital constructions of the UN's post-COVID-19 digital news were examined focusing on their use of Aristotle's ethos, pathos, and logos. Informed by Berger (2014), Indarti (2018), and Liu (2023), the textual construction of the digital news stories was described in terms of expert referencing (ethos), emotive language (pathos), and the rhetorical structure (logos). Visual and digital construction was analyzed in terms of markers of credibility, interactivity, and visual reasoning in multimodal/digital elements. Peters (2008) stresses the importance of science in the generation of expert knowledge—the creation of special knowledge via the scientific method which aids in developing scientific theories, technologies, and informed opinion that guide decision-making and behavior. Health authorities are normally named and given space for attribution in the news stories. Importance is indicated by placement in the story (i.e. if names of agencies/organizations, individuals are placed in the headline, lead, and/or body); or if they are referenced for direct or indirect quotes (Liu, 2023). Another means of stressing an expert's importance to a story—or at least how the media intends its readers to think—is the number of times they are cited.

RESULTS AND DISCUSSION

The design of UN's website features standard elements of trust signals expressing ethos: color scheme, typefaces, placement organizational logo, and a hierarchical presentation of information constitute enhanced trustworthiness. Authority is specifically expressed in their use of expert photography and pairing of a serif font for its headlines with non-serif fonts for the news body. Adobe (2024) writes how serif fonts carry an institutional feel to them, writing "(s)erif fonts can look authoritative, professional, and suggest the weight of history or experience." Meanwhile, sans serif, modernist fonts are likewise associated with simplicity and contemporary authority. Expressing clear hierarchy through consistent use of font styles, pairings, sizes, and weights guide readers through navigating content and accordingly lead them to items of emphasis. This aligns with Molek-Kozakowska (2020, 79) who writes that such typography does not only aim to establish orderliness or clarity, but also signifies legitimacy. Moreover, use of in-text hyperlinks leading to related data or stories help expand readers' understanding of news topics, thus increasing their perceived credibility (Borah 2014). Moving beyond matters of form toward content, Tables 1-3 detail how UN's digital news narratives are rhetorically constructed. This in part includes the recognition of multiple stakeholders such as scientists, and other experts on tackling the health crisis.

News Story	Publication	Experts, Representatives,	Scientific Evidence
	Date	Organizations Referenced	Referenced
COVID-19: WHO	August 09,	- World Health Organization	- data of EG.5 among
tracking EG.5	2023	(WHO) as leading health	variants of interest
'variant of interest'		agency on COVID-19 research	- data on variant detection
		and prevention; responsible	- data on risk evaluation
Link to Article 1:		for endorsing sustainable	- data on new reported
https://news.un.org		response recommendations	cases of infection,
/en/story/2023/08/		and urging Governments to	hospitalization, recovery,
<u>1139617</u>		continue offering vaccination	and/or death
		against the disease	- emerging data on genetic
		- Director-General Tedros	sequences and vaccine
		Adhanom Ghebreyesus as	effectiveness
		representative of WHO	
With COVID-19	August 29,	- World Health Organization	- data on new reported
'here to stay', new	2023	(WHO) as leading health	cases of infection,
tools essential to		agency on COVID-19 research	hospitalization, recovery,
continue fight:		and prevention;	and/or death
Tedros		- Technology Access Pool (C-	- data on vaccination rates
		TAP) private vaccine	- information on vaccine
Link to Article 2:		manufacturer Medigen	prototypes and licensing
https://news.un.org		Vaccine Biologics Corp, the	details
/en/story/2023/08/		Spanish National Research	
<u>1140182</u>		Council, and the University of	
		Chile to improve access to	
		COVID-19 technology,	
		knowledge and clinical data;	
		- Director-General Tedros	
		Adhanom Ghebreyesus as	
		WHO representative	
Refusal to waive IP	August 31,	- UN Committee on the	- data on new reported
rights for COVID-19	2023	Elimination of Racial	cases of infection,
vaccines violates		Discrimination (CERD) as UN	hospitalization, recovery,
human rights:		Human Rights Treaty body	and/or death
Experts		responsible for ensuring equal	- data on vaccination rates
Links Aut L 3		access to COVID-19 vaccines,	- data on negative impacts
Link to Article 3:		relevant medicines and other	towards vulnerable groups
https://news.un.org		necessary equipment and	- data on pandemic
/en/story/2023/08/		supplies;	preparedness treaty
<u>1140262</u>		- Chairperson Verene Shepherd	
		as CERD representative; - WHO as source of COVID-19	
IIndahad avidalina-	November 10	data	data on now baseline viel:
Updated guidelines	November 10,	- WHO as responsible for	- data on new baseline risk
on COVID-19 revise	2023	updating guidelines on COVID-	estimates

risk of hospitalization	on
severe cases patients https://news.un.org /en/story/2023/11/ 1143452 COVID-19: WHO designates JN.1 variant of interest' amid sharp rise in severe cases patients patients - data on JN.1 among variants of interest - data on variant detection and risk evaluation	on
Link to Article 4: https://news.un.org /en/story/2023/11/ 1143452 COVID-19: WHO designates JN.1 /variant of interest' amid sharp rise in December 20, JN.1 and other respiratory illnesses; ACT-Accelerator ACT-Accelerator	on
https://news.un.org /en/story/2023/11/ 1143452 COVID-19: WHO designates JN.1 /variant of interest' amid sharp rise in December 20, 2023 - WHO as responsible for - data on JN.1 among variants of interest - data on variant detection and risk evaluation	on
/en/story/2023/11/ 1143452 COVID-19: WHO designates JN.1 Zo23 December 20, research on and prevention of JN.1 among variants of interest JN.1 and other respiratory illnesses; ACT-Accelerator and risk evaluation	<u> </u>
COVID-19: WHO designates JN.1 variant of interest' amid sharp rise in December 20, 2023 - WHO as responsible for research on and prevention of JN.1 and other respiratory illnesses; ACT-Accelerator - data on JN.1 among variants of interest - data on variant detection and risk evaluation	on
COVID-19: WHO December 20, designates JN.1 2023 - WHO as responsible for research on and prevention of JN.1 and other respiratory amid sharp rise in illnesses; ACT-Accelerator - data on JN.1 among variants of interest - data on variant detection and risk evaluation	on
designates JN.1 2023 research on and prevention of variants of interest JN.1 and other respiratory amid sharp rise in variants of interest - data on variant detecti illnesses; ACT-Accelerator and risk evaluation	on
'variant of interest' JN.1 and other respiratory - data on variant detection amid sharp rise in illnesses; ACT-Accelerator and risk evaluation	on
amid sharp rise in illnesses; ACT-Accelerator and risk evaluation	on
·	
global spread partnership (launched by – data on other respirato	
	ry
WHO and partners) as enabler diseases	
Link to Article 5: of fast, coordinated, and - data on vaccination rate	es,
https://news.un.org successful global efforts in prompting COVID-19	
/en/story/2023/12/ developing tools to fight a vaccinations shift to	
disease regular immunization	
- UNICEF as among chief programs	
organizations ensuring vaccine	
delivery and administration	
worldwide;	
- Executive Director Catherine	
Russell as representative of	
UNICEF	
'Act on the lessons December 27, - WHO as responsible for - data on COVID-19 dea	ths
of COVID- 2023 coordinated efforts towards and other negative efforts	≥cts
19', Guterres says managing aftereffects of the - data on joint efforts	
on Epidemic pandemic; towards fighting the	
Preparedness Day - UN Secretary-General pandemic	
António Guterres as voice	
Link to Article 6: articulating lessons from	
https://news.un.org COVID-19, which should be	
<u>/en/story/2023/12/</u> acted on in case of future	
<u>1145107</u> pandemics	
World News in January 05, - WHO as responsible for - data on pressing issue	s in
Brief: Gaza relief 'an 2024 monitoring and managing Gaza (health, hunger,	
impossible mission', infections and diseases in poverty, security)	
COVID spreading Gaza - data on JN.1 and other	
fast again, food - Emergency Relief Coordinator infectious diseases	
prices fall Martin Griffiths as UN threatening Gaza	
representative - data on food price infla	tion
Link to Article 7: - WHO spokesperson Christian	
https://news.un.org Lindmeier as source of	
/en/story/2024/01/ information on additional	
1145327 COVID-19 cases	

		- FAO as source of updates on	
		Food Price Index	
World News in	January 12,	- WHO as responsible for	- data on deaths per month
Brief: COVID risk	2024	securing emergency response	due to COVID-19
still high, massive		and urgent aid (humanitarian	- data on steep rise in
Congo flood		assistance) in the Republic of	hospitalizations and
displacement,		Congo;	intensive care unit
concern over Sri		- Dr Maria Van Kerhove as UN-	admissions
Lanka drugs		WHO focal person	- data on tackling drug
crackdown		- UN Human Rights Office as	abuse in Sri Lanka
		responsible for initiating more	- data on heavy-handed law
Link to Article 8:		humane means of tackling	enforcement approach to
https://news.un.org		illegal drug abuse in Sri Lanka;	tackling illegal drugs in Sri
/en/story/2024/01/		- UN Spokesperson Liz	Lanka
1145482		Throssell and High	
		Commissioner for Human	
		Rights Volker Türk as voices	
		urging for review of ongoing	
		anti-drug efforts so as to	
		remain sensitive to human	
		rights	
Europe: 1.4 million	January 16,	- WHO as responsible for	- data on inoculation rates
lives saved thanks	2024	ensuring continued research	and number of lives saved
to COVID-19		on COVID-19 variants,	in Europe
vaccines		vaccines, and preventive	- data on COVID-19 deaths
		measures;	- data on the importance of
Link to Article 9:		- Dr. Hans Kluge as WHO	vaccines
https://news.un.org		representative	
/en/story/2024/01/			
1145582			

Table 1. Salient appeals to credibility (*ethos*) in the textual construction of digital news stories.

Source: author.

The data highlights the UN's multifaceted approach in constructing news stories supportive of global inclusivity, human rights, and equity. This allows the organization to share ongoing initiatives in improving healthcare systems and economic recovery, amplifying the value of multilevel cooperation. The UN references its representatives and partners, along with science and science experts as figures of authority. Scientists are viewed as authorities representative of symbolic capital, or the prestige and reputation individuals build over time with expertise and achievement (Ihlen 2018). Direct and indirect quotes from experts and various stakeholders are likewise employed. This recognizes scientists' role as knowledge brokers in today's knowledge ecology. Cvitanovic (2017) defines knowledge brokers as agents that facilitate interaction to bridge the gap between science and decision-making. Such a characteristic invites space for various stakeholders to distinguish decision options, assess expected outcomes, and take coordinated action. The UN's

referencing of experts proves consistent with its claims of a multisectoral, cross-country approach to addressing the pandemic. UN news articles references data generated by its own experts or partners. While this speaks of the rigor of research and response the organization has undertaken, this opens an opportunity to foster research verifiability which improves persuasion. The use of multiple sources adds to the veracity of information presented in this setting. Discussed in earlier in this article, the added use of emotive language in newswriting promotes a sense of shared experience, making science and health information much more relatable and compelling. Detailed in Table 2 is UN's use of pathos in its digital news.

News Story	Emotive Language Used on COVID-19	Emotive Language Used	
	(and Related Issues)	in Expressing Effects/Solutions	
Article 1	COVID-19 and variants of interest (in this	WHO is described as continuing to	
	case, EG.5) are described to still pose danger	assess the risk of COVID-19 to global	
	and threat, can cause sudden deaths,	public health as high; published	
	"continue to kill and continue to change" and	recommendations for updating national	
	require being tracked.	response; urge continued collaborative	
		surveillance to ensure health and	
		safety.	
Article 2	COVID-19 is described as 'here to stay';	WHO is described as body initiating	
	therefore, the world will continue to need	expanded partnership to ensure	
	tools to prevent it, test for it, and treat it.	improved access to COVID-19	
		technology, knowledge and clinical	
		data, stressing the fight against the	
		virus must continue.	
Article 3	COVID-19 is described to remain a serious	UN Rights Experts are described to call	
	public health issue with negative impacts	on States in the Global North to forgo IP	
	that are falling disproportionately on	rights on COVID-19 vaccines and	
	vulnerable groups; a direct trigger stressing	treatments in the name of human	
	the link between racial discrimination as a	rights; urged States to incorporate a	
	structural social determinant and the right	mechanism committed to suspending IP	
	to health.	rights in a health crisis.	
Article 4	COVID-19 treatment guidelines are described	WHO is described as the organization	
	as in need of updating given new baseline	authorized to update guidelines on	
	risk estimates.	COVID-19 treatment, with revised	
		recommendations for non-severe cases	
		of the disease; suggests medicines to be	
		administered.	
Article 5	COVID-19 and variants of interest (in this	WHO is described as body advising	
	case, JN.1) are described to cause sharp rise	people to take measures to prevent	
	in global spread; could increase the burden	infection; acknowledges efforts of	
	of respiratory infections in many countries.	partners as ensuring an "equitable	
		response to the pandemic, helping	
		protect futures of millions of children in	
		vulnerable communities."	

Article 6	COVID-19 is described to have affected	WHO is described to urge publics to	
	hundreds of millions of lives, caused millions	prepare and act on lessons of COVID-	
	of deaths, and inflicted devastating impacts	19; foster global cooperation; enhance	
	on humanity; "economic damage inflicted	equity; "improve surveillance of	
	endures"; left billions of people	viruses, strengthen health systems,	
	overwhelmingly unprotected in developing	make the promise of Universal Health	
	countries.	Coverage a reality"; prepare and build a	
		fairer, healthier world for all.	
Article 7	COVID-19 is described to be spreading fast	Effect of inhumane conditions in Gaza	
	again; infectious diseases are spreading in	predicts famine around the corner;	
	overcrowded shelters in Gaza, which has	COVID-19 infections rising fast and	
	become a place of death and despair.	under-reported.	
Article 8	COVID-19 risk is described as still high; actual	WHO and its partners are described as	
	threats of the pandemic could be higher than	committed to supporting initiatives to	
	what is actually reported; while deaths are	ramp up emergency response to save	
	reported to have decreased, it could be that	lives and ensure access to critical basic	
	actual deaths are simply not being recorded.	services.	
	This, along with issues on drug use, entail a		
	rise in humanitarian needs.		
Article 9	COVID-19 rates in Europe are described to	WHO is described as offering irrefutable	
	remain elevated but are decreasing, owing	proof of the power of inoculations;	
	largely to COVID-19 vaccines; flu rates are	leading monitoring efforts towards	
	still rising; the pandemic has left health	saving lives.	
	systems under strain and with the		
	unpredictable nature of the COVID-19 virus,		
	continued monitoring and vigilance are		
	needed.		

Table 2. Salient appeals to emotion (*pathos*) in the textual construction of digital news stories.

Source: author.

As shown in Table 2, UN's rhetoric of COVID-19 and related issues are framed negatively in the news stories. Research highlights how negative news tend to capture readers' attention more powerfully than positive news stories do. Liebrecht, Hustinx, and Van Mulken (2019) call this the "negativity bias," which, they say, can be explained through cognitive psychological research suggesting the power of negative phraseology. The UN's digital storytelling is structured with narratives that typically conclude by citing solutions or calls to action made through the use of aspirational identities or states. Ending narratives in a positive note is strategic in the case of the UN's storytelling in that it helps inspire hope among readers, fostering a sense of optimism and resilience in the face of (re)emerging threats and challenges. The news stories are likewise accompanied by banner photos reflective of expertise and dedication, further evoking relatability. Specific rhetorical structures and use of rhetorical devices in UN's digital news are detailed in the next table.

News	Rhetorical	Logical Proofs	Rhetorical Devices
Story	Structure		
Article 1	Problem-	- data of EG.5 among variants of interest	quotation,
	solution	- data on variant detection	definition,
		- data on risk evaluation	comparison/ contrast,
		- data on new reported cases of infection,	amplification
		hospitalization, recovery, and/or death	
		- emerging data on genetic sequences and	
		vaccine effectiveness	
Article 2	Problem-	- data on new reported cases of infection,	quotation,
	solution	hospitalization, recovery, and/or death	amplification
		- data on vaccination rates	
		- information on vaccine prototypes and	
		licensing details	
Article 3	Problem-	- data on new reported cases of infection,	quotation,
	solution	hospitalization, recovery, and/or death	comparison/contrast
		- data on vaccination rates	amplification
		- data on negative impacts towards vulnerable	
		groups	
		- data on pandemic preparedness treaty	
Article 4	Problem-	- data on new baseline risk estimates	quotation,
	solution	- data on new antiviral, VV116, for COVID-19	comparison/contrast,
		patients	amplification
Article 5	Cause-Effect;	- data on JN.1 among variants of interest	quotation,
	Problem-	- data on variant detection and risk evaluation	definition,
	solution	- data on other respiratory diseases	amplification
		- data on vaccination rates, prompting COVID-19	
		vaccinations shift to regular immunization	
		programs	
Article 6	Problem-	- data on COVID-19 deaths and other negative	quotation,
	solution	effects	comparison/contrast,
		- data on joint efforts towards fighting the	amplification
		pandemic	
Article 7	Cause-effect	- data on pressing issues in Gaza (health, hunger,	quotation,
		poverty, security)	amplification,
		- data on JN.1 and other infectious diseases	irony/contrast
		threatening Gaza	
		- data on food price inflation	
Article 8	Problem-	- data on deaths per month due to COVID-19	quotation,
	solution	- data on steep rise in hospitalizations and	comparison/contrast,
		intensive care unit admissions	amplification
		- data on tackling drug abuse in Sri Lanka; heavy-	
		handed law enforcement approaches to	
		tackling illegal drugs in Sri Lanka	

Article 9	Problem-	- data on inoculation rates and number of lives	quotation,
	solution	saved in Europe	amplification,
		- data on COVID-19 deaths	metaphor,
		- data on the importance of vaccines	alliteration

Table 3. Salient appeals to logic (logos) in the textual construction of digital news stories. Source: author.

The UN's news stories analyzed generally follow a problem-solution rhetorical structure. Such solutions-based approach to newswriting places a sharp focus on strategies that have proven successful in managing significant social issues. This dominant rhetorical structure of analyzed news stories is strongly reflective of logos as it follows a systematic approach to presenting COVID-19's multipronged, far-reaching impacts, along with specific UN-led solutions. Reasoned arguments are further strengthened by citing data on COVID-19. Table 3 highlights rhetorical devices consistently utilized in the news stories are quotation and amplification. Quotations, direct and indirect, are attributed to referenced experts, authorities, and other key stakeholders on COVID-19 research, prevention, and recovery. The repetition of key words and ideas amplify the pandemic's perceived impacts, making arguments more memorable and compelling. This is observable in how ensuing effects of COVID-19 are repeated in the stories challenging readers to not be complacent despite the virus being declared as no longer an international health crisis. The same approach is used in emphasizing solutions, such as the need for continued sustainable and coordinated action among nations worldwide. Amplification is likewise observed by using strong, visual language to drive stronger attention to key ideas and evoke stronger emotion towards a problem or solution. This also includes the use of metaphors (i.e. COVID-19 is a ticking time bomb facing our health and care workforce) and personification (i.e. virus continues to change and continues to kill; famine is around the corner). Moreover, definition is used to explain in rich detail terms that may be new, unfamiliar or highly scientific, like emerging variants (EG.5, JN.1) or highly scientific terms and technologies (i.e., genome sequencing/editing). Comparison/Contrast and Irony are also used in highlighting the pandemic's disproportionate impacts and the iterative nature of a postpandemic world, prompting the need for continued vigilance. Such devices, along with actionstimulating images, strengthen arguments supportive of a narrative of inclusion and action.

CONCLUSION

Drawing on Aristotle's rhetorical modes of *ethos*, *pathos*, and *logos*, this qualitative study investigated nine (9) post COVID-19 news stories digitally published by the UN. This study examined the textual construction of UN's post-COVID-19 digital news via formal elements of visuals and text, in addition to identifying the use of core rhetorical elements used in the UN's post COVID-19 digital news. Visually, the UN's digital news stories reflect *ethos* by presenting science, science experts, medical practitioners, and WHO representative/s as subjects in its banner photos. In terms of establishing *pathos* and *logos*, subjects in the banner photos depict expertise and dedication to their practice or cause and are captured in action-stimulating shots/angles. The UN leveraged multimedia/digital elements to enhance its storytelling, offering the consistent presentation of clearly ordered information and design appeals well to users' information processing and logic. The news webpages' use of emotive imagery, along with color scheme choice

and interactive features, enhance empathy and connection. Meanwhile, UN's consistent branding and visual identity (evident in its consistent use of logo, formal choice on typeface, professional layout, and hierarchical presentation of evidence-based information) constitute enhanced trustworthiness and credibility.

The data revealed that at a textual level, *ethos* was established by referencing science, science experts, medical practitioners, WHO representatives, and other key stakeholders, stressing the organization's legitimacy in multisectoral pandemic response. *Pathos* was achieved with emotive language pertaining to identified issues and solutions in the narratives. Finally, *logos* was manifested by an evidence-based, problem-solution structure to newswriting, along with the use of rhetorical devices intended to amplify key messages. However, the analysis of UN's digital news revealed a reasonably lesser use of emotionality and a higher degree of logical appeals and authoritative signaling. Findings of the study also capture the multitiered nature of rhetoric in science and health communication via digital environments. It identifies how scientific messages relayed digitally draw on elements of images and texts. The study foregrounds the value of consistency, textual, and visual order in science communication but further emphasizes the role of appeals to logic and authority. Ensuring global health and well-being towards sustainable development gives credence to communicating scientific solutions amplified through core modes of persuasion through digital elements. Such approaches can help achieve the UN's goal of public participation related to public health matters.

REFERENCES

- Adobe. 2024. *Picking the right font: Serif vs. sans serif.* Adobe. https://www.adobe.com/ph_en/creativecloud/design/discover/serif-vs-sans-serif.html.
- Amul, Gianna Gayle, et al. 2022. "Responses to COVID-19 in Southeast Asia: Diverse Paths and Ongoing Challenges." *Asian Economic Policy Review* 17: 90–110.
- Berger, Arthur. 2014. *Media and Communication Research Methods: An Introduction to Qualitative and Quantitative Approaches*. 3rd ed. SAGE Publications.
- Borah, Porismita. 2014. "The Hyperlinked World: A Look at How the Interactions of News Frames and Hyperlinks Influence News Credibility and Willingness to Seek Information." *Journal of Computer-Mediated Communication* 19, no. 3: 576–590. https://doi.org/10.1111/jcc4.12060.
- Center for Disease Control and Protection. 2024. "COVID-19 vaccine effectiveness." https://www.cdc.gov/coronavirus/2019-ncov/vaccines/effectiveness/work.html.
- Civil Service Singapore. "COVID-19 and Singapore's Health Diplomacy." *Ethos* 22. https://knowledge.csc.gov.sg/ethos-issue-22/covid-19-and-singapores-health-diplomacy/.
- Cvitanovic, Chris. 2017. "Three ways that knowledge brokers can strengthen the impact of scientific research." *Research to Action*. https://www.researchtoaction.org/2017/04/three-ways-knowledge-brokers-can-strengthen-impact-scientific-research/.

- Dempster, Georgia. 2020. "The communication of scientific research in news media: Contemporary challenges and opportunities." *Journal of Science Communication* 19, no. 3. https://jcom.sissa.it/article/pubid/JCOM_1903_2020_C06/.
- Eyman, Douglas. 2015. "Digital Rhetoric—Theory, Method, Practice." University of Michigan Press.
- Estella, Pauline Gidget. 2020. "Journalism competence and the COVID-19 crisis in Southeast Asia: Toward journalism as a transformative and interdisciplinary enterprise." *Pacific Journalism Review* 26, no. 2: 16–26.
- Fox, Colm A. 2021. "Media in a time of crisis: Newspaper coverage of COVID-19 in East Asia." Journalism Studies 22, no. 13: 1853–1873.
- Griffin, Em, Andrew Ledbetter, and Glenn Sparks. 2023. *A First Look at Communication Theory. Eighth Edition*. McGraw-Hill Education.
- Ihlen, Øyvind. 2018. "Symbolic Capital." *The international encyclopedia of strategic communication.* https://www.researchgate.net/publication/327879497_Symbolic_Capital.
- Indarti, Dwi. 2018. "Patterns of Rhetorical Organization in the Jakarta Post Opinion Articles." Studies in English Language and Education 5, no. 1: 69–84.
- Laughey, Dan. 2007. "Key Themes in Media Theory." McGraw Hill Open University Press.
- Liebrecht, Christine, Leticia Hustinx, and Margot van Mulken. 2019. "The Relative Power of Negativity: The Influence of Language Intensity on Perceived Strength." *Journal of Language and Social Psychology* 38, no. 2: 170–193.
- Liu, Yanwen. 2023. "A Rhetorical Study of News Frames Translation." *Journal of Education Teaching and Social Studies* 5, no. 1: 52.
- Mach, Katherine et al. 2021. "News media coverage of COVID-19 public health and policy information." *Humanities and Social Sciences Communications* no. 8: 220. https://doi.org/10.1057/s41599-021-00900-z.
- Margolis, Eric, and Luc Pauwels. 2011. "The SAGE Handbook of Visual Research Methods." Sage Publications.
- Molek-Kozakowska, Katarzyna. 2020. "Graphic emotion: a critical rhetorical analysis of online children-related charity communication in Poland." *Critical Discourse Studies* 17, no. 1: 72–90. https://doi.org/10.1080/17405904.2019.1567362.
- National Library of Medicine. 2022. "Lives saved by COVID-19 vaccines." *J Paediatr Child Health* 20 (September), no. 10. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC9537923/.
- Nielsen, Kristian. 2012. Scientific Communication and the Nature of Science. Springer.
- Palinkas, Lawrence A., et al. 2015. "Purposeful Sampling for Qualitative Data Collection and Analysis in Mixed Method Implementation Research." *Administration and policy in mental health* 42, no. 5: 533–544. https://doi.org/10.1007/s10488-013-0528-y.
- Peters, Hans. 2008. "Scientists as Public Experts." In *Handbook of Public Communication of Science and Technology*, edited by Massimiano Bucchi and Brian Trench. Routledge.
- Salvador, Edwin, et al. 2024. "Navigating Turbulence: Lessons Learned from COVID-19 Response in the South-East Asia Region and the Way Forward." *The ASEAN Magazine.*

- https://theaseanmagazine.asean.org/article/navigating-turbulence-lessons-learned-from-covid-19-response-in-the-south-east-asia-region-and-the-way-forward/.
- Sakamoto, Haruka. 2023. "Covid-19 and global health governance." *Australian Strategic Policy Institute.* United Nations, 2018. https://www.un.org/sustainabledevelopment/wp-content/uploads/2018/09/Goal-3.pdf.
- United Nations. 2023. "WHO chief declares end to COVID-19 as a global health emergency." *United Nations News.* https://news.un.org/en/story/2023/05/1136367.
- United Nations Development Programme. 2024. "The SDGs in Action." *The United Nations Development Programme*. https://www.undp.org/sustainable-development-goals.
- United Nations. 2023. "'Act on the lessons of COVID-19', Guterres says on Epidemic Preparedness Day." *UN News*, December 2023. https://news.un.org/en/story/2023/12/1145107.
- United Nations. 2023. "COVID-19: WHO designates JN.1 'variant of interest' amid sharp rise in global spread." *UN News*, December 2023. https://news.un.org/en/story/2023/12/1145012.
- United Nations. 2023. "COVID-19: WHO tracking EG.5 'variant of interest'." *UN News,* August 2023. https://news.un.org/en/story/2023/08/1139617.
- United Nations. 2023. "Refusal to waive IP rights for COVID-19 vaccines violates human rights: Experts." *UN News*, August 2023. https://news.un.org/en/story/2023/08/1140262.
- United Nations. 2023. "Updated guidelines on COVID-19 revise risk of hospitalization." *UN News*, November 2023. https://news.un.org/en/story/2023/11/1143452.
- United Nations. 2023. "With COVID-19 'here to stay', new tools essential to continue fight: Tedros." *UN News*, August 2023. https://news.un.org/en/story/2023/08/1140182.
- United Nations. 2024. "Europe: 1.4 million lives saved thanks to COVID-19 vaccines." *UN News*, January 2024. https://news.un.org/en/story/2024/01/1145582.
- United Nations. 2024. "World News in Brief: COVID risk still high, massive Congo flood displacement, concern over Sri Lanka drugs crackdown." *UN News*, January 2024. https://news.un.org/en/story/2024/01/1145482.
- United Nations. 2024. "World News in Brief: Gaza relief 'an impossible mission', COVID spreading fast again, food prices fall." *UN News*, January 2024. https://news.un.org/en/story/2024/01/1145327.
- West, Richard, and Lynn Turner. 2021. *Introducing Communication Theory—Analysis and Application.*McGraw Hill.
- Worldometer. 2024. "COVID-19." *Coronavirus Pandemic*. https://www.worldometers.info/coronavirus/.

ABOUT THE AUTHOR

KAHREIN A. SALVADOR is an assistant professor at the Communication Division of the Department of Humanities in the University of the Philippines Los Baños (UPLB). She earned her Bachelor of Science in Development Communication and Master of Arts in Communication Arts degrees from the same University. Currently, she is a PhD candidate of the Doctor of Communication program of the University of the Philippines Open University (UPOU). Her research interests include visual communication, digital rhetoric, and (multi)media studies. She authors English communication textbooks for one of the Philippines' leading names in academic publishing and does content and design consultancy work for various local and international development organizations.

Email: kasalvador@up.edu.ph